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Mrs Smith - Chapter 2: Vertical and horizontal integration and care model implementation in the Integrated Care Organisation (ICO) in Torbay and South Devon, UK - a workshop on leadership and co-production

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POSTER ABSTRACT

Mrs Smith - Chapter 2: Vertical and horizontal integration and care model implementation in the Integrated Care Organisation (ICO) in Torbay and South Devon, UK - a workshop on leadership and co-production

19th International Conference on Integrated Care, San Sebastian, 01-03 April 2019

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3: South Devon and Torbay and Clinical Commissioning Group, United Kingdom;

4: Barton Surgery, Dawlish, United Kingdom;

5: Volunteering in Health, Teignmouth Hospital, United Kingdom

Background: Experience and evidence from the Integrated Care Organisation (ICO) in Torbay and South Devon, UK show that implementation of fully integrated systems (comprising acute, community, primary, social, and voluntary services) require, amongst others, leadership and a co-produced engagement approach to foster a shared culture.

Aims and Objectives: This is an interactive workshop to explore with participants through plenary and small group, flipcharts, and a prioritisation exercise relevant elements of the 'Context and Capabilities for Integrated Care' (CCIC) implementation framework for integration.

The outcome is to identify with participants the elements which are most salient and critical (both as facilitator and barriers), how they interact with key processes and outcomes of system transformation, and to discuss emerging best practice and potential solutions.

Format (timing, speakers, discussion, group work, etc): The workshop is facilitated by key leaders, representative of the wider system:

Dawn Butler - Deputy Director of Strategy, Performance and Planning, Torbay and South Devon NHS Foundation Trust [TSDFT];

Dr Matthew Fox - GP, Locality Clinical Director TSDFT, Governing Body Locality GP (Coastal) South Devon and Torbay Clinical Commissioning Group [CCG],

Chloe Myers - Manager, Volunteering In Health @ Coastal Information Centre.

Researchers-in-Residence Dr Felix Grading, and Dr Julian Elston (University of Plymouth).

If participants are consenting to do so, researchers would aim to capture and record the content of the workshop for co-production of research, learning and dissemination.

Timing: 90minutes required

10mins: Introductions, co-production aim, overview Clarify and manage expectations, consent

25mins Introducing speakers and 5mins pitch each, RIRs to introduce CCIC framework and relevant domains; Brainstorming exercise (depending on numbers split into 3 or 4 groups each allocated to key elements), Showcase Torbay story; Highlight leadership domains/approaches and interdependence at system level, explain method and highlighted main elements

5mins Individual exercise, prioritising and thinking of examples for key elements; think about how most important elements link to others in the framework in own context; Get people to think about examples from their own practice

25mins Collectively rank around table/group and make links to other elements, consider solutions of how challenges were overcome; and discuss examples for feedback to the plenary (using flip charts); Get people to share why and how links start emerging; reach consensus around feedback from group and prepare to share in plenary

20mins Plenary and live feedback populating domains on whiteboard tying up most important connections and solutions; Start making connections between key elements across domains, formulate best practice elements

5mins End; summary and next steps; Encourage people to think about how to apply this personally or through conference networks

Target audience: Managers, Practitioners, Researchers, and Public Representatives.

Learnings/Take away:

To illustrate system transformation, leadership and approach

To introduce an implementation framework for integrated working

Prioritise and identify key elements relevant to attendants

Share and note experiences of how elements play out

Identify solutions (facilitators and barriers)

Record and feedback notes from workshop (co-produced legacy)

Keywords: creating shared cultures; new models of care; strengthening primary care; engaging communities
